



**GENERAL TERMS AND CONDITIONS FOR
LABORATORY TESTING SERVICES**

1. AEG will provide the requested laboratory tests in a complete, timely, and professional manner, in accordance with applicable ASTM, AASHTO, and/or PTM standards. AEG performs testing in accordance with the requirements of our AMRL (AASHTO Materials Reference Laboratory) certification.
2. AEG will not perform testing without written authorization. A laboratory testing order form will be considered written authorization unless otherwise instructed.
3. AEG is not responsible for proper identification of the origin of the sample. Tests results will be reported based on the origin identification provided to AEG.
4. All samples delivered for testing will be non-hazardous. AEG reserves the right to not perform any testing on samples with suspicious materials, odors, or origins.
5. AEG is not responsible for the interpretation of specific testing results relative to any particular project.
6. Samples used to complete the requested tests will be disposed of upon completion of the testing, unless AEG is otherwise notified in writing.
7. Any extra samples not used to complete the requested testing will be disposed of 90 days after receipt unless otherwise instructed.
8. Invoices are provided at the completion of work. Payment for laboratory services is due within 30 days of the date of the invoice. Payment will not be contingent upon receipt by Client of funds from third parties. If payment due for laboratory testing services is not made within 30 days of the date of the invoice, fees on the unpaid amount shall be charged at a rate of 1.0% per month from the said thirtieth day. Payments will be credited first to late fees and then to testing fees. The Client will be responsible for all costs associated with collecting unpaid invoices including, but not limited to reasonable attorney's fees, litigation costs, and disbursements. In addition, accounts more than 120 days past due will become C.O.D. for new testing orders until brought current.
9. Note that AEG will submit all the lab testing results electronically to the client via email unless otherwise specified. If requested, one (1) paper copy of the results will be provided at no additional cost.